

YOUR RIGHTS AND RESPONSIBILITIES AS A PATIENT OF GEORGIA UROLOGY, P.A.

You have the right to:

- Treatment that is medically indicated regardless of race, religion, national origin, disability, gender, sexual orientation, age, military service, or the source of payment for your care.
- Considerate, respectful care that reasonably accommodates religious and cultural beliefs and practices, and is free from unlawful discrimination, abuse, or harassment.
- Privacy and confidentiality as reasonable and appropriate under the circumstances, and in accordance with applicable law.
- Be informed about your care, the anticipated and unanticipated outcomes, and to participate in the decisions concerning your care, including to refuse care as permitted by law.
- Know that we do not honor advance directives. However, you may notify staff regarding any advance directives you have in place. The information will be passed with your medical chart if you must be transferred to another facility. State law and help on this issue are available at <https://consumer.georgia.gov/advance-directives>
- Be informed of any research activities that affect your care and to choose voluntarily whether to participate. Refusal to participate will not compromise care.
- Know the identity and professional status of the individuals providing service to you.
- Know about any relationship of the Practice and staff to other healthcare and educational institutions as it relates to your care.
- Help to resolve any ethical issues, concerns or dilemmas regarding your care.
- An itemized and detailed explanation of the charges for services rendered, and to be provided with financial counseling, free of charge as appropriate.
- Be informed of the rules and regulations that apply to you as a patient, and to have reasonable attention given to any concerns you may communicate to an appropriate Practice representative.
- Have your rights apply to any person with the legal responsibility to make medical care decisions for you or who are authorized to be informed about your care.
- If you have a concern that you feel was not satisfactorily addressed you can contact:

<u>Georgia Urology</u> Compliance Officer Dan Fellner 1930 Brannan Road McDonough, Georgia 30253	<u>Georgia Composite Board of Medical Examiners</u> 2 Martin Luther King Jr. Drive SE, 11 th Floor Atlanta, Georgia 30334	<u>Georgia Board of Nursing</u> 237 Coliseum Drive Macon, GA 31217
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You have the responsibility to:

- Provide, to the best of your knowledge, accurate and complete information about your present complaints, past illnesses, treatments, hospitalizations, medications, and other matters relating to your health.
- Ask questions when you do not understand what you have been told about your health care and what you are expected to do.
- Follow the treatment plan developed with the practitioner. If you refuse treatment or fail to follow the practitioner's instructions, you are responsible for the outcomes and you may be discharged from the Practice.
- Promptly meet your financial obligations and commitments to the Practice.
- Ensure that both you and any family or visitors who interact with the Practice with you or on your behalf be consider of other patients and Practice personnel, follow the Practice's rules, respect the privacy and property of other persons and that of the Practice and its employees.